



Mark
Anthony's
School
of
Cosmetology

Creating a Brighter Future

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Our Service Guarantee

We make every attempt to ensure that you are satisfied with your experience at Mark Anthony's School of Cosmetology. If you are not completely satisfied, please let us know at the time of your service or within 48 hours after your service has been performed.

Refunds

All products and services are non-refundable but we will be more than happy to schedule a corrective service free of charge.

The service must be a mistake from the service provider... not something you might have changed your mind (after the service has been performed). In case of a disagreement, a redo must be validated by management. You have 48 hours to contact the Salon to receive a complimentary service to adjust any dissatisfaction. Corrective services will not be allowed 5 days past initial service date.

It is important you contact the Salon as soon as you are unhappy so we can schedule you As Soon As Possible for a corrective service.

Please keep in mind, using box color or going from Darker to Lighter tones may result in more than one service to achieve your desired result.

Right to Refuse Service

Mark Anthony's School of Cosmetology reserves the right to refuse service to anyone demonstrating inappropriate behavior to any member of our staff.

Children

Our Children's Menu is for children under the age of 10. Children over the age of 10 are charged for full price services.

Mark Anthony's School of Cosmetology is a Family Friendly environment, However, all children under the age of 13 must be accompanied by an adult at all times. If a Child under the age of 18 is receiving a service, a consent form must be signed prior to the service is performed.

Methods of payment

Mark Anthony's School of Cosmetology accepts Visa, Master Card, Discover, Apple Pay and Cash.

Reservations

You may request a reservation by calling the salon.

Head Lice

It is against School Policy to perform services on clients with head lice. If a client has been diagnosed with head lice while receiving a service in the salon we would not be able to complete the service the same day. We would be able to complete the service within 48 hours once the head lice treatment has been completed.